

Phoenix Resourcing Services (Holdings) Limited (PRRS) is committed to an ongoing policy to ensure that:

- a) The service we provide to clients conform to agreed requirements, including compliance with statutory and regulatory requirements.
- b) The PRRS quality management system is regularly reviewed so that it supports the needs of both the organisation and its clients.
- c) Quality objectives are determined and progressed via a formal review process. These objectives are clearly communicated to all employees so that they may contribute to their achievement.
- d) Appropriate training is organised to support the needs of the business.
- e) The organisation will pursue a programme of continual improvement.
- f) This policy will be formally reviewed at least annually to ensure its ongoing suitability.
- g) Everyone within PRRS shall be aware of, understand and implement this policy.

SIGNED: 

NAME: Richard Snarey

TITLE: Director

DATE: 27-03-24